

P-1332/CT-90-1032 ORDER REVOKING CERTIFICATE OF AUTHORITY

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1332/CT-90-1032

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by James M. Evans, Ambassador Health Club, 2920 County Road 10, Minneapolis, MN 55429. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Evans. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to James M. Evans should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Evans.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to James M. Evans is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1140/CT-90-1033

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Michael Bourke, Bourke Brothers, 14052 23rd Avenue North, Plymouth, MN 55441. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Bourke. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Michael Bourke should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Bourke.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Michael Bourke is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
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Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1130/CT-90-1035

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by P.J. Hayne, Bulrush's Saloon and Eatery, 12450 Nicollet Avenue South, Burnsville, MN 55337. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Hayne. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to P.J. Hayne should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Hayne.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to P.J. Hayne is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
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In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1338/CT-90-1036

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Vernon Burks, 3237 Pleasant Avenue South, Minneapolis, MN 55498. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Burks. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Vernon Burks should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Burks.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Vernon Burks is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
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Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1053/CT-90-1037

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Perry Gable, Coin Phones, Inc., 12800 Highway 55, Plymouth, MN 55441. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Gable. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Perry Gable should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Gable.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Perry Gable is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1070/CT-90-1038

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Brant Israelson, Coin Power, 317 West Hatting, Box 149, Luverne, MN 56156. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Israelson. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Brant Israelson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Israelson.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Brant Israelson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1428/CT-90-1040

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Jeff Lundeen, 14470 North 60th Street, Stillwater, MN 55082. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Lundeen. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Jeff Lundeen should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Lundeen.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Jeff Lundeen is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1059/CT-90-1041

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Douglas Alrohomsm, 10939 Washington Street N.E., Blaine, MN 55434. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Alrohomsm. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Douglas Alrohomsm should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Alrohomsm.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Douglas Alrohomsm is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1363/CT-90-1042

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dale Lessard, First Communications Group, 2105 Daniels Street, Box 816, Long Lake, MN 55356. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Lessard. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dale Lessard should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Lessard.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Dale Lessard is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1071/CT-90-1043

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Thomas Speakman, Gallery Motor Phones, 1612 Como Avenue, St. Paul, MN 55108. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Speakman. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Thomas Speakman should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Speakman.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Thomas Speakman is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1105/CT-90-1044

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by David Wueuffel, Garcia's of Scottsdale, 5600 Wayzata Boulevard, St. Louis Park, MN 55416. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Wueuffel. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to David Wueuffel should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Wueuffel.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to David Wueuffel is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1306/CT-90-1045

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Marvin Holt, 7725 Washington Avenue South, Edina, MN 55435. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Holt. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Marvin Holt should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Holt.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Marvin Holt is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1219/CT-90-1046

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dan Walthers, Howard's Shoes, 320 West 4th Street, Willmar, MN 56201. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Walthers. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dan Walthers should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Walthers.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Dan Walthers is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1247/CT-90-1047

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Bob Larson, JYG Tell, 5005 Old Cedar Lake Road, St. Louis Park, MN 55416. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Larson. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Bob Larson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Larson.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Bob Larson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1126/CT-90-1048

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by David Jacobson, JR's Place, 3021 Long Meadow Circle, Bloomington, MN 55420. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Jacobson. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to David Jacobson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Jacobson.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to David Jacobson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1283/CT-90-1049

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dennie Juillerat, Juillerat Enterprises, Rural Route 1, Box 406 - #203, Avon, MN 56310. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Dennie Juillerat. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dennie Juillerat should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Dennie Juillerat.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Dennie Juillerat is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1123/CT-90-1050

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by James Klinker, Lyndale Lodge, 7821 Lyndale Avenue South, Bloomington, MN 55420. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Klinker. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to James Klinker should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Klinker.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to James Klinker is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1064/CT-90-1051

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by R. B. McDonald, McDonald Phone Company, 6218 Portland Avenue, Richfield, MN 55423. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. McDonald. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to R. B. McDonald should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. McDonald.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to R. B. McDonald is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1148/CT-90-1052

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by David Filken, Metro COT Management Corporation, 14052 23rd Avenue North, Plymouth, MN 55441. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Filken. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to David Filken should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Filken.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to David Filken is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1011/CT-90-1053

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Paul V. Pederson, Mr. Steak of Ridgedale, 13126 Wayzata Boulevard, Minnetonka, MN 55343. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Pederson. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Paul V. Pederson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Pederson.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Paul V. Pederson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1163/CT-90-1054

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Jill Myers, NWB Information Technologies, 3433 Broadway N.E., Suite 300, Minneapolis, MN 55413. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Ms. Myers. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Jill Myers should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Ms. Myers.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Jill Myers is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1134/CT-90-1055

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Michael Hafner, On Target, Inc., 14052 23rd Avenue North, Plymouth, MN 55441. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Hafner. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Michael Hafner should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Hafner.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Michael Hafner is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1120/CT-90-1056

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Mark Meyer, Showbiz Pizza Place, 7989 Southtown Center, Bloomington, MN 55431. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Meyer. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Mark Meyer should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Meyer.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Mark Meyer is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1001/CT-90-1057

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dwight Solberg, Empire Liberty Telephone, 4037 Sunset Drive, Spring Park, MN 55384. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Solberg. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dwight Solberg should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Solberg.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Dwight Solberg is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1329/CT-90-1058

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Michael F. Stemper, 17073 70th Street North East, Otsego, MN 56077. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Stemper. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Michael F. Stemper should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Stemper.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Michael F. Stemper is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1050/CT-90-1059

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Vic Yager, TLC Communications, 1441 Portland Avenue South, Box 1514, Burnsville, MN 55337. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Yager. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Vic Yager should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Yager.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Vic Yager is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1147/CT-90-1060

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Daniel Mus, Union Bar, 507 East Hennepin Avenue, Minneapolis, MN 55414. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Mus. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Daniel Mus should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Mus.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Daniel Mus is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1009/CT-90-1061

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Terry Smith, United Telesis of Minnesota, 1715 East Highway 36, Maplewood, MN 55109. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Smith. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.



## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Terry Smith should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Smith.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Terry Smith is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)

BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Darrel L. Peterson  
Cynthia A. Kitlinski  
Dee Knaak  
Norma McKanna  
Patrice M. Vick

Chair  
Commissioner  
Commissioner  
Commissioner  
Commissioner

In the Matter of a Petition to  
Revoke Certificate of Authority  
to Provide Coin-Operated  
Telephone Service

ISSUE DATE: July 16, 1991

DOCKET NO. P-1072/CT-90-1062

ORDER REVOKING CERTIFICATE OF  
AUTHORITY

**PROCEDURAL HISTORY**

On January 31, 1991 the Department of Public Service (the Department) filed a petition to revoke the certificate of authority to provide coin-operated telephone service held by Dirk Anderson, Wagers Telecommunications, 486 North Robert Street, St. Paul, MN 55101. The Department gave the following reasons for revocation:

- (1) Failure to file an annual report, as required under Minn. Stat. § 237.11 (1990) and Minn. Rules, part 7810.6400;
- (2) Failure to maintain sufficient contact with regulatory authorities to allow them to prepare the annual report, as allowed under Minn. Stat. § 237.11 (1990);
- (3) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm maintenance of a state business office with adequate staffing to provide consumer information and adjust billing errors, as required under Minn. Rules, part 7810.1000;
- (4) Failure to maintain sufficient contact with regulatory authorities to allow them to confirm compliance with other regulatory requirements, such as posting of consumer information on coin operated telephones.

The Department alleged that the above failures constituted the provision of inadequate service, justifying revocation of a certificate of authority under Minn. Stat. § 237.16, subd. 5 (1990).

The Department attempted to give notice of this proceeding to Mr. Anderson. Mailed notice to his last known address was returned by the postal service with the notation "return to sender, no forward order on file, unable to forward." Attempts to reach him at his last known telephone number failed as well.

The matter came before the Commission on June 18, 1991.

## FINDINGS AND CONCLUSIONS

The Commission finds the facts alleged by the Department to be true and correct. The Commission agrees with the Department that failure to comply with basic regulatory requirements such as filing annual reports and maintaining a current address and telephone number with the Department constitutes the provision of inadequate service under Minn. Stat. § 237.16, subd. 5 (1990).

The Commission cannot fulfill its statutory responsibility to ensure reliable telephone service to the public at just and reasonable rates if it cannot locate service providers. Without receiving annual reports, the Commission cannot monitor service providers' ongoing compliance with statutory directives. Every person authorized to provide telephone service in Minnesota has a duty to remain in contact with the Commission and the Department so that they can fulfill their regulatory responsibilities. In short, maintaining contact with regulators is an integral part of providing reasonably adequate service.

The Commission finds that the certificate of authority to provide coin operated telephone service granted to Dirk Anderson should be revoked under Minn. Stat. § 237.16, subd. 5 (1990) for failure to provide reasonably adequate service. The Commission will so order. To ensure that service is not provided without a certificate of authority, the Commission will by separate Order require all local exchange companies to disconnect any customer-owned pay telephone service they may be providing to Mr. Anderson.

## ORDER

1. The certificate of authority to provide coin-operated telephone service granted to Dirk Anderson is hereby revoked.
2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster  
Executive Secretary

(S E A L)